



UNIVERSAL ORLANDO

- ① Porte Cochere / Lobby Entrance (3rd level)
- ② Ballroom Entrance (3rd level)
- ③ Water Taxi service to Universal CityWalk, Universal Studios Florida, & Universal Islands of Adventure
- ④ Bus Piazza service to Universal CityWalk, Universal Studios Florida, Universal Islands of Adventure, Universal Epic Universe, & Universal Volcano Bay
- ⑤ Garden Walkway to Universal CityWalk, Universal Studios Florida, Universal Islands of Adventure, Hard Rock Hotel®, Loews Royal Pacific Resort, Loews Sapphire Falls Resort, Universal Aventura Hotel, & Universal Cabana Bay Beach Resort

**POOLS**

- ⑥ Hillside Pool
- ⑦ Villa Pool
- ⑧ Beach Pool

**PIAZZAS**

- ⑨ Citrus Piazza
- ⑩ Piazza Centrale
- ⑪ Harbor Piazza
- ⑫ Villa Piazza
- ⑬ Piazza Ponte



Hospitality Wing  
2324-2529

ELEVATOR LOBBY TO  
Villa Guest Rooms  
2250-2693

ELEVATOR LOBBY TO  
East Wing Guest Rooms  
1150-1598

ELEVATOR LOBBY TO  
West Wing Guest Rooms  
3150-3567

**HOW TO FIND YOUR ROOM**

<b>East Wing</b>	<b>Villa Wing</b>	<b>West Wing</b>
1st Number = 1	1st Number = 2	1st Number = 3
2nd Number = Floor	2nd Number = Floor	2nd Number = Floor
3rd/4th Number = Room	3rd/4th Number = Room	3rd/4th Number = Room

To Universal Blvd



## LOBBY

- ① Front Desk (3rd level)
- ② Luggage Services (3rd level)
- ③ Concierge (3rd level)
- ④ Vacation Planning Desk & Car Rental (3rd level)
- ⑤ Club Lounge (3rd level)

## DINING

- ⑥ Bice Ristorante (2nd level)
- ⑦ Caffè Espresso
- ⑧ Gelateria (1st Level)
- ⑨ Sal's Market Deli™ (1st level)
- ⑩ Mama Della's Ristorante<sup>SM</sup> (1st level)
- ⑪ Trattoria del Porto™ (1st level)
- ⑫ The Thirsty Fish™ (1st level)
- ⑬ Splendido Bar & Grill™ (Beach Pool)

## SHOPPING

- ⑭ Le Memories di Portofino (3rd level)
- ⑮ Universal Studios Store (1st level)
- ⑯ Galleria (1st level)
- ⑰ L'Ancora (1st level)

## AMENITIES

- ⑱ Arcade Gioco (1st level)
- ⑲ Fitness Center (1st level)
- ⑳ Towel Hut (Beach Pool & Villa Pool)
- ㉑ Cabanas (Beach Pool & Villa Pool)
- ㉒ Guest Laundry (2nd level)