TRANSPORTATION



RESORT BUS SERVICE

is available to most Disney Resort hotels, Magic Kingdom® Park, EPCOT® and Disney's Animal Kingdom® Theme Park.



FRIENDSHIP BOAT SERVICE

is available to EPCOT and EPCOT Resorts.

DISNEY SKYLINER

is available with direct service to Disney's Caribbean Beach Resort. Service to Disney's Riviera Resort, Disney's Pop Century Resort, Disney's Art of Animation Resort and EPCOT is available via transfer at Disney's Caribbean Beach Resort.



is available to EPCOT and EPCOT Resorts.



RIDESHARE HOSTED BY LYFT

Pickup area is located in the Charter Bus Loop.

ACCESSIBILITY AND MOBILITY

Courtesy Wheelchairs

Complimentary wheelchairs are available for travel to and from the accessible parking lot and the nearest wheelchair rental location. These courtesy blue wheelchairs are not permitted for use inside the Theme Parks.

Restrooms and Companion Restrooms

Restrooms at the Theme Parks, designated by 110, offer facilities designed for access by Guests with mobility disabilities. Companion-assisted restroom facilities, designated by (4), are also available at many locations in each Theme Park. Theme Park First Aid locations. designated by , have facilities with additional space and privacy for individuals who may need assistance from a member of their party with their personal care needs.

Accessible Transportation

The following options are available for Guests in wheelchairs

Buses and Disney Skyliner can accommodate various types of wheelchairs and ECVs. The standard footprint is 30" x 48". The wheelchair or ECV must fit without being forced. On buses, the device must be securely fastened in the restraints, and we recommend that Guests using ECVs transfer to a seat while onboard a bus.

Watercraft access varies depending on the type of watercraft and the existing water levels and conditions.

Dining and Shopping Locations

Some counter-service locations and merchandise may have narrow queues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a Cast Member for assistance.



Please join us in our commitment to the environment by recycling this guidemap, plastic bottles, plastic cups and cans in the recycling bins throughout the Park.

PERSONALIZED GUEST SERVICE

For assistance with the following, please see a Guest Experience Team or Guest Relations Cast Member located throughout the Park:

General Park Information and Recommendations

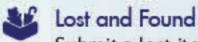
Lost Guest Assistance

Assistance with Disney Genie Service

If you are in need of the following, please visit a Guest Relations location at the front of the Park:

Services for Guests with Disabilities





Submit a lost item report at disneyworld.com/lostandfound.

PARK RULES

Please comply with Park rules, signs and instructions, including but not limited to:

- All persons and bags are subject to screening.
- · Proper attire is required.
- · No smoking, including vaping, allowed in Theme Parks and Water Parks. Designated smoking areas are located outside Park entrances.
- · The following are strictly prohibited:
- Firearms, ammunition, knives and weapons, or objects that appear to be weapons
- Alcohol, marijuana (including marijuana-enriched products) and any illegal substances
- Strollers larger than 31" x 52" and any types of wagons
- Pets or other animals, except service animals (i.e. dogs and miniature horses)
- Disney reserves the right to require a Guest to leave if
- Using profanity or offensive language towards our Cast Members or other Guests
- Violating any other Park rules

Additional details and a complete listing of Park rules are available for viewing at disneyworld.com/rules or at Guest Relations.

PAYMENT OPTIONS



Walt Disney World® Resort accepts Disney® Visa® Card, Disney Rewards Redemption Card, Disney Gift Card, Visa®, Mastercard®, Discover®, American Express®, Diners Club®, JCB®, traveler's checks and cash.

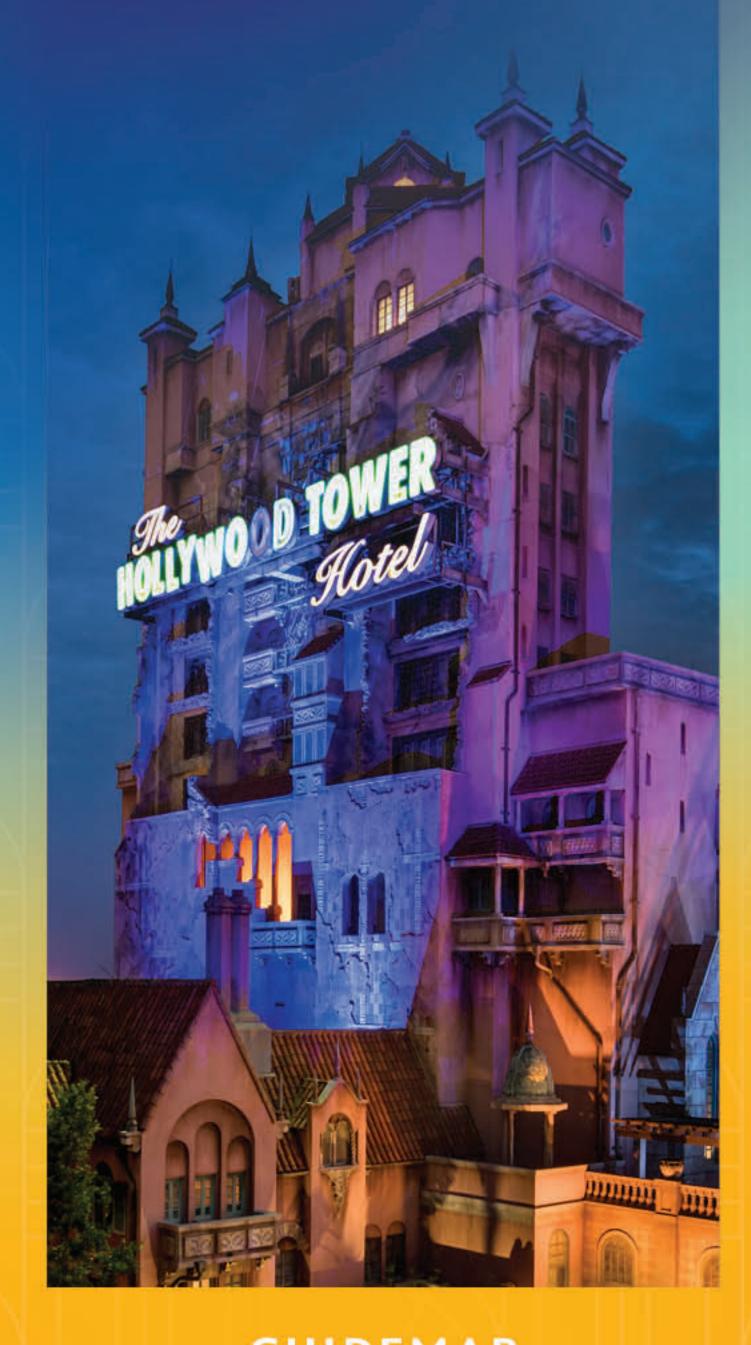


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Parks, attractions and other offerings subject to availability, closures, weather conditions, and change or cancellation without notice or liability.

GUESTS WITH DISABILITIES

DIENEP'S HOLLYWOOD



MOBILITY DISABILITIES

Amenities Available for Rent or

Rental Location Oscar's Super Service inside Main Entrance

Wheelchairs and Electric Conveyance Vehicles (ECVs) available for rent at any of the four Parks. Available on a first-come, first-served basis and may not be transferred from Park to Park.

Park Hopping Options If you plan to visit more than one Park on the same day, retain your deposit ticket from the first Park. You will be able to obtain a replacement wheelchair or ECV the same day, if available, at the next Park at no additional charge.

Audio Description (19) Utilizes Disney's Handheld

Device to provide supplemental audio information and narration at specific attractions and outdoor locations via an interactive audio menu.

VISUAL

DISABILITIES

Braille Guides Printed in Braille and large print

text to provide an overview of the Theme Park.

representation of building boundaries, walkways,

and landmarks for each area of the Theme Parks.

Portable Tactile Maps Provides a tactile

resented in a booklet format.

Amenities available for \$25 refundable deposit.

Guest Relations See map inside for location. Guest Relations See map inside for location.

Wheelchair Replacement Location At Tatooine Traders

Amenities and Companion Restrooms Services for use ee map inside for locations indicated with 611. Stationary Braille Maps Large print maps with Braille overlay and raised graphics to highlight key landmarks and attractions. Located near the Guest Relations Lobby and Guest Information Board at the intersection of Hollywood Boulevard and Sunset Boulevard.

Written Aids Packets containing dialogue, narrations, flashlights, pen and paper are available at or near performance areas or entrances for most shows and attractions.

HEARING

DISABILITIES

Assistive Listening [7] Utilizes Disney's Handheld

Handheld Captioning HC Utilizes Disney's Handheld

Theater Captioning Many theater-type attractions

Video Captioning CC Caption-ready monitors

Amenities available for \$25 refundable deposit.

designated with a "CC" symbol can be activated by

remote control built into Disney's Handheld Device.

Device to amplify sound through headphones or

induction neck loop at specific attractions.

Device to display text at select attractions.

now offer Handheld Captioning.

More Options

Complimentary

at the Park

Guest

Deposit

Electric Conveyance Vehicles (ECVs) Limited number available on a first-come, firstserved basis at the rental location.

Must be 18 years of age or older to rent ECVs.

RESERVATIONS MAY NOT BE MADE IN ADVANCE. Available on a same-day basis and may only be used in the Park where they are rented. Your ECV will be held if you wish to leave and return to the same Park.

For additional information about Theme Park services and options, please visit Guest Relations. You may also obtain information, including show times and details about restaurant menus, by calling 407-827-7935.

Hosts with basic abilities in Sign Language can be identified with the appropriate language pin on their

Sign Language Interpretation Available at Disney's Hollywood Studios® on Sundays and Wednesdays. Schedules are available at Guest Relations that list specific interpreted show times for all Walt Disney World® Theme Parks.

For future visits to request confirmation of our interpreted performance schedule OR to request interpretation for other special events and shows, call a minimum of 14 days in advance at 407-824-4321 [voice].

Safety in the Park

Mobility Scooters/ECVs

Please keep your speed to the walking speed of those around you.

Adjust and lower speed while maneuvering through enclosed spaces like restrooms, merchandise and food & beverage locations. Park your device in safe locations clear from walkways and stairs.

Evacuation

In the event of an evacuation, Guests may be required to walk certain distances and navigate stairs or narrow walkways. In this case, please have a member of your party assist you, or wait in a vehicle for assistance.

Transfers

Some attractions require Guests to transfer from their wheelchairs to the ride. Cast Members are not permitted to physically lift Guests in the

SERVICE ANIMALS

Service animals, defined as any dog or miniature horse trained to do work or perform tasks for the benefit of an individual with a disability, must be under the control of the owner at all times and should remain on a leash or in a harness. Cast Members are not able to take control of service animals.

Service Animal Restrictions Due to the nature of some attractions, service animals may not be permitted to ride. At these locations, please inquire with a Cast Member about available options including a Rider Switch with a member of your party or a portable kennel.

- · Star Tours® —The Adventures Continue
- · Millennium Falcon: Smugglers Run Star Wars: Rise of the Resistance
- · Alien Swirling Saucers Slinky Dog Dash
- · Rock 'n' Roller Coaster® Starring Aerosmith The Twilight Zone Tower of Terror™

the following attractions: Toy Story Mania!® Service Animal Relief Areas

Guests with service animals should check with a

host for attraction and boarding information at

· In the courtyard of First Aid · Across from Sci-Fi Dine-In Theater Restaurant

BEYOND DISNEY'S HOLLYWOOD STUDIOS

 Near Alien Swirling Saucers At the entrance to Toy Story Land

Kennel For information and reservations, call 877-493-9738.

Please contact a Cast Member for information and assistance.

Specialty Lighting Effects/ Photosensitivity

Specialty lighting and other visual effects are used extensively Resort. These effects include strobe lights and other effects such as simulated lightning, explosions and chaser lights.

Relations Cast Member for details.

Magnetic Fields

Common equipment, such as electric motors and radios, that produce electric and magnetic fields are utilized extensively throughout throughout the Walt Disney World the world and also within our Resorts. These fields are generally no greater than you would experience in any urban environment or may be exposed to through common household appliances such as vacuum cleaners and hair

Special effects, including theatrical smokes, fog, snow and bubbles, are used at select Walt Disney World Resort attractions, shows and special events. All special effects are produced using products that applications.

Special Effects

have been proven to be safe in these

Resorts/Special Reservations Disney Resort hotels offer special equipment and facilities for Guests with disabilities. For information specific to individual Resorts, please call Walt Disney World® Resort Special Reservations at 407-939-7807 [voice]. For accessibility information and accommodations for the following locations:

Water Parks Please visit Guest Services at the entrances of both of Disney's Water Parks.

Disney Springs® Please visit Guest Relations at the Welcome

NOTE: If you or any member of your party have questions regarding the above, you may speak with a Guest Center at Disney Springs® Town Center.

GUIDEMAP



HOLLYWOOD BOULEVARD

* ATTRACTION

Mickey & Minnie's Runaway Railway

Dip away on a zany adventure
through a cartoon universe. Mobility Access:
Transfer Access Device available. See a Cast
Member for transfer information.

TI DINING

- 2 The Hollywood Brown Derby 6
- The Hollywood Brown Derby Lounge
 Mobile Dining Walk-Up List Only
- The Trolley Car Café

SHOPPING

- Sid Cahuenga's One-of-a-Kind a
- Mickey's of Hollywood 🖺
- Keystone Clothiers
- 7 Celebrity 5 & 10 Pienep
- Socar's Super Service

 Society

 S

ECHO LAKE

* ATTRACTIONS

- Indiana Jones™ Epic Stunt Spectacular!

 Amazing stunts and moviemaking magic. 30 minutes. ©Disney/Lucasfilm Ltd.
- 11 Meet Olaf at Celebrity Spotlight &
- 12 Vacation Fun & Mrc & An Original Animated Short with Mickey and Minnie.
- 13 For the First Time in Forever: A "Frozen"
 Sing-Along Celebration & CC
 A flurry of stories, songs and special guests from the kingdom of Arendelle.

TI DINING

- 14 Hollywood & Vine 🕏
 - · Disney Junior Play 'n Dine
 - Minnie's Seasonal Dine
- 15 50's Prime Time Café Hosted by Coca-Cola®
 - Tune-In Lounge
- 16 Epic Eats
- 17 Oasis Canteen
- 18 Backlot Express Hosted by Coca-Cola® 🗓
- 19 Dockside Diner 🗖
- 20 Dinosaur Gertie's Ice Cream of Extinction

SHOPPING

- 21 Tatooine Traders Pins
- 22 "Frozen" Fractal Gifts Pins

COMMISSARY LANE

* ATTRACTION

23 Meet Mickey and Minnie at Red Carpet Dreams &

TI DINING

- 24 Sci-Fi Dine-In Theater Restaurant 2 1
- 25 ABC Commissary 🗖

GRAND AVENUE

* ATTRACTION

26 Muppet *Vision 3D & THC CC (a)

Experience the magic of the Muppets in this 3D extravaganza. 17 minutes. ©The Muppets Studio, LLC.

T DINING

- 27 PizzeRizzo 🗖
- 28 Mama Melrose's Ristorante Italiano 🕏
- 29 BaseLine Tap House

STAR WARS: GALAXY'S EDGE

* ATTRACTIONS

- Millennium Falcon: Smugglers Run

 A 1 38"/97 cm. (See a Cast
 Member for Assistance) Fly the fastest ship
 in the galaxy while hurtling through hyperspace.

 Mobility Access: Transfer Access Device
 available. See a Cast Member for transfer
 information.

TO DINING

- 32 Kat Saka's Kettle
- 33 Ronto Roasters 🗖
- 34 Docking Bay 7 Food and Cargo 🕼
- 35 Oga's Cantina 📆 🗝 🛍
- 36 Milk Stand

SHOPPING

- 37 Resistance Supply
- 38 The Market Merchants: Creature Stall, Toydarian Toymaker, Black Spire Outfitters, Jewels of Bith
- 39 Dok-Ondar's Den of Antiquities 📆 🔁
- 40 Savi's Workshop Handbuilt Lightsabers
- **42** First Order Cargo

TOY STORY LAND

* ATTRACTIONS

- 43 Alien Swirling Saucers 1 32"/81 cm. Take a spin with the adorable aliens from Toy Story.

 Mobility Access: Transfer Access Vehicle available.
- 44 Slinky Dog Dash ¶ 38"/97 cm. Samily-friendly coaster that twists and turns. Expectant mothers should not ride. Mobility Access: Transfer Access Vehicle available.
- 45 Toy Story Mania!® 🔊 🚾 🔊 Ride this midway-style, 4D shootin' game.

TI DINING

- 46 NEW! Roundup Rodeo BBQ 🕏
- 47 Woody's Lunch Box 🗖

SHOPPING 48 Jessie's Trading Post

ANIMATION COURTYARD

* ATTRACTIONS

- 49 Walt Disney Presents (a) (a) HC (b) Explore Disney history in a multimedia gallery. Plus, get a sneak peek of an upcoming Disney film on select dates.
- 50 Star Wars Launch Bay Presented by Hewlett
 Packard Enterprise (5) (F) (No. 1) View authentic
 movie props and meet Star Wars characters.
- Join Disney Junior Play & Dance! Junior Characters at this high-energy musical celebration.

TO DINING

- 52 Market
- 53 Joffrey's Coffee & Tea Company®

SUNSET BOULEVARD

* ATTRACTIONS

- 54 Rock 'n' Roller Coaster® Starring Aerosmith

 ▲ 1 48"/122 cm. ► Blast off
 in a stretch limousine to the rockin' tunes of
 Aerosmith. Mobility Access: Transfer Access
 Vehicle and Transfer Practice Vehicle available.
 See a Cast Member for transfer information.
- Lightning McQueen's Racing Academy
 Learn what it takes to be a champion from the legendary racer, Lightning McQueen! 10 minutes.
- The Twilight Zone Tower of Terror

 A I 40"/102 cm. A I 40"/10
- Mickey's dreams come to life in this outdoor nighttime spectacular. 30-minute show. Theater opens 90 minutes prior to first show. Mobility Access: Please see a Cast Member at the entrance of the standard queue for direction.
- 58 Beauty and the Beast—Live on Stage

 Broadway-style retelling of a "tale as old as time." 25 minutes.

TI DINING

- 59 Sunshine Day Bar
- 60 Sunset Ranch Market
- Anaheim Produce Hosted by Cuties®
- Rosie's All-American Café 🗖
- Catalina Eddie's 🗖
- Fairfax Fare 🐠
- Hollywood Scoops
- 61 KRNR The Rock Station
- 62 Joffrey's Coffee & Tea Company®

M SHOPPING

- 63 Sunset Ranch Pins and Souvenirs
- 64 Once Upon a Time
- 65 Legends of Hollywood Featuring Pandora Jewelry
- 66 Beverly Sunset Boutique

LEGEND

- Restrooms
- Accessible Restrooms
- **6**♦♦♦ Companion Restrooms
- First Aid* Presented by AdventHealth
- Market External Defibrillators
- Guest Relations
- Baby Care Center
- ★ Service Animal Relief Areas
- Smoking Area
- ATMs Presented by Chase
- Stroller Rentals
- (a) Wheelchair Rentals
- Locker Rentals
- A Physical Considerations
- The seating and restraints on t
- The seating and restraints on this attraction may prohibit Guests of certain body shapes or sizes from riding.
- ¶ Minimum Height Requirement
- May be frightening for children
 May remain in wheelchair/ECV
- Must transfer from wheelchair/ECV
- Must transfer to standard wheelchair

 Must transfer to standard wheelchair,
- Sign Language (available Sundays and Wednesdays)

and then to ride vehicle

- Reservations may be required for select experiences.
- Mobile Food & Beverage Ordering
- Mobile Dining Reservation Check-In & Walk-Up List
- Disney PhotoPass® Photographers
- Memory Maker Sales Center

 ★ Disney Vacation Club®
- Information Center

 Merchandise Mobile Checkout
- PINS Disney Pin Trading Destination
- Character Greeting
- Character Cavalcade Route

Visit Guest Relations for more

- information about:
- Assistive Listening
 Handheld Captioning
- CC Video Captioning
- *Emergency services available by calling 911.

Special Considerations for Attractions

Safety: Please abide by all safety warnings and notices.

- Supervise children at all times. Children under age 7 years must be accompanied by a person age 14 years or older.
- For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle. Supervise children.

All loose articles, such as mobile phones, hats/sunglasses and water bottles, should be securely stowed while riding or left with a non-riding member of your party. Items lost while riding attractions may not be immediately retrievable. For your safety, do not attempt to retrieve lost articles in any area. Please see a Cast Member for assistance.

Physical considerations on designated attractions:

Warning! For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride.