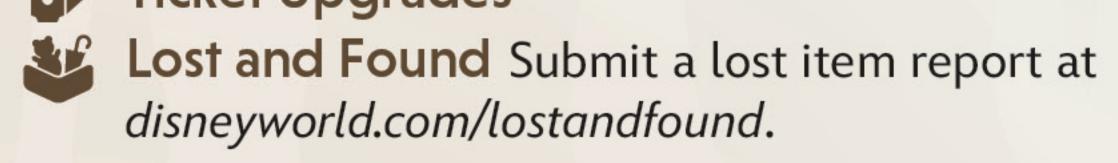
PERSONALIZED GUEST SERVICE

For assistance with the following, please see a Guest Experience Team or Guest Relations Cast Member located throughout the Park:

- **R** General Park Information and Recommendations
- Lost Guest Assistance
- Assistance with Disney Genie service

If you are in need of the following, please visit a Guest Relations location at the front of the Park:





TRANSPORTATION



RESORT BUS SERVICE

Available to most Disney Resort hotels, Magic Kingdom® Park, EPCOT®, and Disney's Hollywood Studios®.



RIDESHARE HOSTED BY LYFT

Available for all services at the pickup area in the Parking Lot. Keep left as you exit the Park.

ACCESSIBILITY AND MOBILITY

Courtesy Wheelchairs Complimentary wheelchairs are available for travel to and from the accessible parking lot and the nearest wheelchair rental location. These courtesy blue wheelchairs are not permitted for use inside the Theme Parks.

Restrooms and Companion Restrooms Restrooms at the Theme Parks, designated by 🚻, offer facilities designed for access by Guests with mobility disabilities. Companion-assisted restroom facilities, designated by 🔄 🗎 , are also available at many locations in each Theme Park. Theme Park First Aid locations, designated by **!**, have facilities with additional space and privacy for individuals who may need assistance from a member of their party with their personal care needs.

Dining and Shopping Locations Some counter-service and merchandise locations may have narrow queues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a Cast Member for assistance.

Accessible Transportation The following option is available for Guests in wheelchairs or ECVs: Buses can accommodate various types of wheelchairs and ECVs. The standard lift size is 30" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs transfer to a bus seat while onboard.

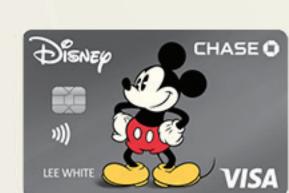
PARK RULES

Please comply with Park rules, signs and instructions, including but not limited to:

- All persons and bags are subject to screening.
- Proper attire is required.
- No smoking, including vaping, allowed in Theme Parks and Water Parks. Designated smoking areas are located outside Park entrances.
- The following are strictly prohibited:
- Firearms, ammunition, knives and weapons, or objects that appear to be weapons
- Alcohol, marijuana (including marijuana-enriched products) and any illegal substances
- Strollers larger than 31" x 52" and any types of
- Pets or other animals, except service animals (i.e. dogs and miniature horses)
- Disney reserves the right to require a Guest to leave if they are:
- Using profanity or offensive language towards our Cast Members or other Guests
- Violating any other Park rules

Additional details and a complete listing of Park rules are available for viewing at disneyworld.com/rules or at Guest Relations.

PAYMENT OPTIONS



Walt Disney World® Resort accepts Disney® Visa® Card, Disney Rewards Redemption Card, Disney Gift Card, Visa®, Mastercard®, Discover®, American Express®, Diners Club®, JCB®, traveler's checks and cash.

ACCREDITED BY THE ASSOCIATION **OF ZOOS**

The Walt Disney Company is dedicated to providing exceptional animal care and committed to wildlife conservation.



Please join us in our commitment to the environment by recycling this guidemap, plastic bottles, plastic cups and cans in the recycling bins throughout the Park.



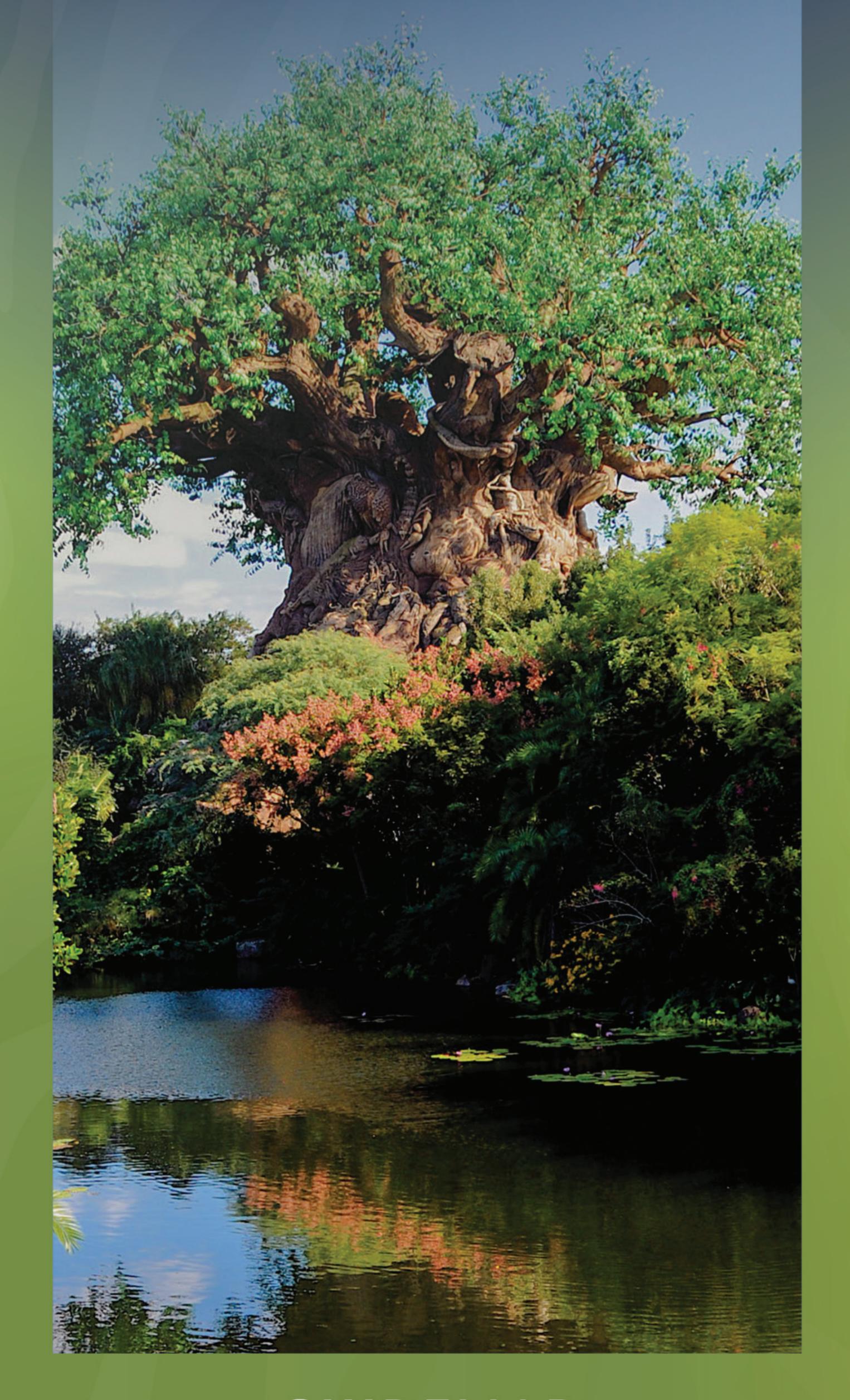
Paper from responsible sources FSC C007828

Parks, attractions and other offerings subject to availability, closures, weather conditions, and change or cancellation without notice or liability.

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GUESTS WITH DISABILITIES

DISNEW'S KINGDOM



GUIDEMAP

VISUAL HEARING MOBILITY DISABILITIES DISABILITIES DISABILITIES Assistive Listening [7] Utilizes Disney's Handheld Braille Guides Printed in Braille and large print Wheelchairs and Electric Conveyance Vehicles text to provide an overview of the Theme Park. (ECVs) available for rent at any of the four Parks. Device to amplify sound through headphones or induction Available for Available on a first-come, first-served basis and neck loop at specific attractions. Portable Tactile Maps Provides a tactile Rent or Deposit may not be transferred from Theme Park to Theme Handheld Captioning HC Utilizes Disney's Handheld presentation of building boundaries, walkways, Device to display text at select attractions. and landmarks for each area of the Theme Parks. Presented in a booklet format. **Theater Captioning** Many theater-type attractions now Park Hopping Options If you plan to visit more offer Handheld Captioning. than one Park on the same day, retain your deposit Audio Description (19)1 Utilizes Disney's Handheld Video Captioning CC Caption-ready monitors ticket from the first Park. You will be able to obtain Device to provide supplemental audio informati a replacement wheelchair or ECV the same day, if designated with a "CC" symbol can be activated by remote and narration at specific attractions and outdoor available, at the next Park at no additional charge. control built into Disney's Handheld Device. locations via an interactive audio menu. Amenities available for \$25 refundable deposit. Amenities available for \$25 refundable deposit. Guest Relations See map inside for location. Guest Relations 1 See map inside for location. Next to Garden Gate Gifts near Main Entrance Stationary Braille Maps Large print maps with Written Aids Packets containing dialogue, narrations, Complimentary Companion Restrooms See map inside for locations indicated with 🔄 🚺. Braille overlay and raised graphics to highlight flashlights, pen and paper are available at or near Amenities and performance areas or entrances for most shows and key landmarks and attractions. Located in the Services for use Guest Relations Lobby. attractions. at the Park Cast Members with basic abilities in Sign Language can Electric Conveyance Vehicles (ECVs) For additional information about Theme Park **More Options** be identified with the appropriate language pin on their Limited number available on a first-come, firstservices and options, please visit Guest Relations. served basis at the rental location. You may also obtain information, including show times and details about restaurant menus, by Sign Language Interpretation 4 Available at Disney's Must be 18 years of age or older to rent ECVs. alling **407-827-7935**. Animal Kingdom Theme Park on Tuesdays and Saturdays. RESERVATIONS MAY NOT BE MADE IN Schedules are available at Guest Relations that list specific ADVANCE. Available on a same-day basis and may interpreted show times for all Walt Disney World® Theme only be used in the Park where they are rented. Your ECV will be held if you wish to leave and For future visits to request confirmation of our interpreted return to the same Park.

SERVICE ANIMALS

Service animals, defined as any dog or miniature horse trained to do work or perform tasks for the benefit of an individual with a disability, must be under the control of the owner at all times and should remain on a leash or in a harness. Cast Members are not able to take control of service animals.

Service Animal Restrictions: Due to the nature of some attractions, service animals may not be permitted to ride. At these locations, please inquire with a Cast Member about

available options including a Rider Switch with a member of your party or a portable kennel.

- Affection Section—Rafiki's Planet Watch®
- Avatar Flight of Passage™ Expedition Everest—Legend of the Forbidden
- Some attractions require Guests to transfer Kali River Rapids[®] from their wheelchairs to the ride. Cast Members • The aviary area of Maharajah Jungle Trek® are not permitted to physically lift Guests in the

Guests with service animals should check with a host for attraction and boarding information at the following

performance schedule OR to request interpretation for

other special events and shows, call a minimum of 14 days

- The aviary area of Gorilla Falls Exploration Trail
- It's Tough To Be A Bug!®
- Kilimanjaro Safaris®
- Service Animal Relief Areas: 🏠

in advance at 407-824-4321 [voice].

- Asia: Planter to right of Maharajah Jungle Trek Restrooms • DinoLand U.S.A.®: Planter next to Restaurantosaurus
- Discovery Island®: Near First Aid
- Pandora—The World of Avatar™: Near Satu'li Canteen

BEYOND DISNEY'S ANIMAL KINGDOM® THEME PARK

Kennel: For information and reservations, call **877-493-9738**.

Please contact a Cast Member for information and assistance.

Specialty Lighting Effects/ Photosensitivity

Cast Member for details.

Specialty lighting and other visual effects are used extensively throughout the Walt Disney World® Resort. These effects include strobe lights and other effects such as simulated lightning, explosions and chaser lights.

Safety in the Park Mobility Scooters/ECVs

Magnetic Fields

Please keep your speed to the walking speed of

Adjust and lower speed while maneuvering

merchandise and food & beverage locations.

Park your device in safe locations clear from

In the event of an evacuation, Guests may be

stairs or narrow walkways. In this case, please

required to walk certain distances and navigate

have a member of your party assist you, or wait in

through enclosed spaces like restrooms,

walkways and stairs.

a vehicle for assistance.

Evacuation

Transfers

Common equipment, such as electric motors and radios, that produce electric and magnetic fields are utilized extensively throughout the world and also within our Resorts. These fields are generally no greater than you would experience in any urban environment or may be exposed to through common household appliances such as vacuum cleaners and hair dryers.

Special effects, including theatrical smokes, fog, snow and bubbles, are used at select Walt Disney World Resort attractions, shows a special events. All special effects applications.

Special Effects

are produced using products that have been proven to be safe in these

Resorts/Special Reservations Disney Resort hotels offer

special equipment and facilities for Guests with disabilities. For information specific to individual Resorts, please call Walt Disney

World Resort Special Reservations at 407-939-7807 [voice]. For accessibility information and accommodations for the

Water Parks Please visit Guest Services at the entrances of both Disney's Water Parks.

Disney Springs® Please visit Guest Relations at the Welcome Center at *Disney Springs®* Town Center.

NOTE: If you or any member of your party have questions regarding the above, you may speak with a Guest Relations



- ANIMAL HIGHLIGHTS
- Babirusa Spoonbill Anteater
- * ATTRACTION
- 1 Oasis Exhibits & Roam tropical garden pathways—home to diverse animal habitats.
- DINING
- 2 Rainforest Cafe®
- SHOPPING
- 3 Garden Gate Gifts TINS

DISCOVERY ISLAND®

- **ANIMAL HIGHLIGHTS**
- Otter Catfish Cotton-top Tamarin Tortoise 📶 Lemur 🌠 Flamingo 🔚 Kangaroo
- * ATTRACTIONS
- 4 Wilderness Explorers & Become a

Wilderness Explorer by completing challenges and earning badges as you work your way around the Park's interactive adventure at your own pace. Additional starting locations can be found on Discovery Island and in Pandora - The World of Avatar, Africa, Rafiki's Planet Watch, Asia and DinoLand U.S.A.

- 5 It's Tough to be a Bug!® (!) 🗟 💋 HC 📵 🔎 Discover what it's like to be a bug in this 3D film inspired by the Disney Pixar film, "A Bug's Life." Some creepy-crawly moments in
- 6 Discovery Island Trails & Discover the many animals around the *Tree of Life®*.
- 7 Adventurers Outpost ♣♦♦♦ Meet Mickey Mouse and Minnie Mouse in their exploration headquarters.

DINING

- 8 Eight Spoon Café
- 9 The Feeding Ground
- 10 Flame Tree Barbecue o
- 11 Isle of Java
- 12 Tiffins Restaurant
- 13 Nomad Lounge Mobile Dining Walk-Up List Only
- 14 Pizzafari Hosted by Coca-Cola® 🗖
- 15 Creature Comforts
- SHOPPING
- 16 Island Mercantile The PINS
- 17 Discovery Trading Company The PINS

PANDORA—THE WORLD OF AVATAR™

ATTRACTIONS

- 18 Na'vi River Journey™ 🕳 HC Đ)) 🐠 Journey deep into a bioluminescent rainforest in search of the Na'vi Shaman of Songs.
- Mobility Access: Transfer Access Device available; please see a Cast Member for
- **19** Avatar Flight of Passage™ ▲ 🔃 44"/112 cm. 🔊 🗗 🚾 🖜 🕪 Fly on the back of a mountain banshee during a 3D
- ride. Mobility Access: Transfer Practice Vehicle available. Transfer Access Device available; please see a Cast Member for assistance.

DINING

- 20 Pongu Pongu
- 21 Satu'li Canteen 🗖
- SHOPPING
- 22 Windtraders

AFRICA

Relephant Lion Gorilla Giraffe Hippopotamus Colobus Monkey Okapi 🧩 Tarantula 🔚 Goat

- 23 Festival of the Lion King 🕭 💋 HC ы 🐿 🕮 Come inside and experience the music and pageantry of this larger-than-life show.
- 24 Kilimanjaro Safaris® ▲ 🔊 🛦 HC CC Đ) 🔎 Take a safari ride through the lush African savanna to search for lions, elephants, giraffes and more. 22 minutes.
- 25 Gorilla Falls Exploration Trail Presented by OFF!® Repellents 🕹 🖜 🥶 Walk through a tropical forest inhabited by African wildlife – including gorillas, hippos and unique birds.
- 6 Rafiki's Planet Watch & Board a rustic train to discover Disney's long-term commitment to animal care and conservation.

• Conservation Station® &

Enjoy exhibits where you can encounter animals, watch scientists work in the Science Center, view our veterinary facilities and

- The Animation Experience at Conservation Station Learn to draw one of Disney's most beloved characters as you explore how live animals help inspire your animation drawing.
- Affection Section
 Se Meet a variety of unique, domesticated animals and interact with our animal care experts at this expansive, outdoor space.

- 27 Mahindi
- 28 Dawa Bar
- 29 Tusker House Restaurant 🕮 🏗
- 30 Kusafiri Coffee Shop & Bakery
- 31 Tamu Tamu Refreshments
- 32 Harambe Fruit Market
- 33 Harambe Market 🗖

SHOPPING

- 34 Mombasa Marketplace
- 35 Zuri's Sweets Shop 🗖

ASIA

- **ANIMAL HIGHLIGHTS**
- Tiger Bat Gibbon Komodo Dragon
- Lion-tailed Macaque Colorful Birds

* ATTRACTIONS

36 Feathered Friends in Flight! & M HC 14 Experience the colorful world of free-flying birds in this breathtaking show. 25 minutes.

- 37 Maharajah Jungle Trek® 🕭 Đ Embark on a self-guided walking tour of Southeast Asia, home to tigers, monkeys, bats, a Komodo dragon and colorful birds.
- **38** *Kali River Rapids*[®] ▲ 🗓 38"/97 cm. 🕳 🕮 Travel through the turbulent rivers of a jungle landscape on this wet raft ride. Mobility Access: Transfer Device Available. See a Cast Member for additional information.

39 Expedition Everest - Legend of the Forbidden Mountain®

▲ ● 🕅 44"/112 cm. 🕳 🕮

Ride a speeding train through the Himalayan mountains while avoiding the Yeti. Mobility Access: Transfer Practice Vehicle and Transfer Access Vehicle available. See a Cast Member for additional information.

T DINING

- 40 Mr. Kamal's
- **41** Warung Outpost
- 42 Drinkwallah Hosted by Coca-Cola®
- 43 Yak & Yeti[™] Restaurant
- 44 Yak & Yeti™ Local Food Cafes
- 45 Joffrey's Coffee & Tea Company®
- 46 Anandapur Ice Cream Truck
- 47 Trek Snacks
- 48 Thirsty River Bar
- SHOPPING
- 49 Mandala Gifts
- 50 Serka Zong Bazaar PISNEP

DINOLAND U.S.A.®

- * ANIMAL HIGHLIGHTS
- American Crocodile 🔯 Tyrannosaurus Rex

* ATTRACTIONS

- **51** The Boneyard® 🕹 Explore and have fun at this dinosaur dig-site playground.
- **52 Fossil Fun Games** 🕹 Play carnival-style games. Mobility Access: See a Cast Member at each game location for placement.
- 53 Finding Nemo: The Big Blue... and Beyond! retelling of the story of Nemo and his friends, complete with memorable music and puppetry. 25 minutes.
- 54 TriceraTop Spin ♣ ♦ Fly high on a friendly dinosaur.
- 55 DINOSAUR ▲ 🕅 40"/102 cm. 🕳 🔀 🚾 🐠 Take off on a rip-roaring prehistoric tour in the dark to save a dinosaur from extinction.

DINING

- 56 Restaurantosaurus Hosted by Impossible™ Foods 🗖
 - Restaurantosaurus Lounge
- **57** Dino-Bite Snacks
- **58** Trilo-Bites
- 59 Corn-ivores
- SHOPPING
- 60 Chester & Hester's Dinosaur Treasures
- **61** The Dino Institute Shop

LEGEND

- Accessible Restrooms
- **७** € ♦ ♦ ♦ Companion Restrooms
- First Aid* Presented by AdventHealth Automated External Defibrillators
- Guest Relations
- Baby Care Center
- Service Animal Relief Areas
- Smoking Area
- ATMs Presented by Chase
- Stroller Rentals
- Wheelchair Rentals
- Locker Rentals
- Entertainment Locations
- Wilderness Explorers Troop Leader Locations
- A Physical Considerations
- The seating and restraints on this attraction may prohibit Guests of certain body shapes or sizes from riding.
 - Minimum Height Requirement
- May be frightening for children
- May remain in wheelchair/ECV Must transfer from wheelchair/ECV
- Must transfer to standard wheelchair
- ₩⇒ૹ Must transfer to standard wheelchair, and then to ride vehicle
- ♣ Sign Language (available Tuesdays and Saturdays)
- *Emergency services available by calling 911.

Visit Guest Relations for more

- information about: Assistive Listening
- **HC** Handheld Captioning
- CC Video Captioning Audio Description
- Mobile Food & Beverage Ordering Mobile Dining Reservation Check-In & Walk-Up List
- Disney PhotoPass® Photographers
- Memory Maker Sales Center
- * Disney Vacation Club® Information Center Merchandise Mobile Checkout
- Disney Pin Trading Destination

Character Greeting

Special Considerations for Attractions

- Safety: Please abide by all safety warnings and notices. Supervise children at all times. Children under age 7 years must be accompanied by a person age 14
- For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle. Supervise children.

All loose articles, such as mobile phones, hats/sunglasses and water bottles, should be securely stowed while riding or left with a non-riding member of your party. Items lost while riding attractions may not be immediately retrievable. For your safety, do not attempt to retrieve lost articles in any area. Please see a Cast Member for assistance.

Physical considerations on designated attractions:

Warning! For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride.